

# NEW MEXICO WORKERS' COMPENSATION ADMINISTRATION

## *Instructions for Director's Determination/Billing Dispute*

**Please attach the following information:**

- (1) Corresponding HCFA or UB form;
- (2) The payor's explanation of benefits (EOB's); and
- (3) All supporting documentation.

## *Instructions for Case Management Request*

**Please submit the last year of medical records in chronological order  
along with the Case Management Request Form**



STATE OF NEW MEXICO

Workers' Compensation  
Administration

**Please send request and required records to:**

**Medical Cost Containment Bureau**

Fax: (505) 841-6078

Email: [WCA-MCC@state.nm.us](mailto:WCA-MCC@state.nm.us)

US Mail: PO Box 27198, Albuquerque, NM 87125-7198

In Person: 2410 Centre Ave SE, Albuquerque, NM 87106

## *Instructions for Utilization Review Submission*

**Please submit the following information in chronological order:**

A copy of all medical reports, test results, notes, referrals, consultations, IME's, FCE's and any second opinions.  
This should include both hospital and clinic records, as well as any diagnostic test results.

**PLEASE DO NOT INCLUDE:** copies of billing statements, comments or instructions directed to the reviewer.

**If you have any questions,  
please contact the Workers' Compensation Administration  
Medical Cost Containment Bureau**

**(505) 841-6000 or toll-free at 1-800-255-7965**

# NEW MEXICO WORKERS' COMPENSATION ADMINISTRATION

## Request for Director's Determination Billing Dispute, Case Management or Utilization Review

<b>PURPOSE OF REQUEST:</b> (check appropriate box)	<b>Billing Dispute:</b>	<b>Case Management:</b>	<b>Utilization Review:</b>
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<b>Date of Request:</b>	<b>WCA No.:</b>	<b>Request Made By:</b>
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### HEALTH CARE PROVIDER INFORMATION

<b>Health Care Provider:</b>	<b>Contact:</b>
<b>Phone:</b>	<b>Fax:</b>
<b>Email:</b>	

### PAYOR INFORMATION

<b>Insurer:</b>	<b>Attorney:</b>
<b>Adjuster:</b>	<b>Firm:</b>
<b>Address:</b>	<b>Address:</b>
<b>Phone:</b>	<b>Phone:</b>
<b>Fax:</b>	<b>Fax:</b>
<b>Email:</b>	<b>Email:</b>
<b>Employer:</b>	

### INJURED WORKER INFORMATION

<b>Name:</b>	<b>Attorney:</b>
<b>Address:</b>	<b>Firm:</b>
<b>Phone:</b>	<b>Address:</b>
<b>Email:</b>	
<b>Date of Birth:</b>	<b>Date of Injury:</b>
<b>SS Number:</b>	<b>Currently Working?</b>
<b>Occupation:</b>	<b>Phone:</b>
	<b>Fax:</b>
	<b>Email:</b>

### BILLING DISPUTE INFORMATION

<b>Amount Billed:</b>	<b>Amount Paid:</b>	<b>Amount Disputed:</b>
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### DESCRIBE REASON FOR REQUEST