

NEW MEXICO WORKERS' COMPENSATION ADMINISTRATION

Instructions for Director's Determination/Billing Dispute

Please attach the following information:

- (1) Corresponding HCFA or UB form;
- (2) The payor's explanation of benefits (EOB's); and
- (3) All supporting documentation.

Instructions for Case Management Request

Please submit the last year of medical records in chronological order along with the Case Management Request Form



State of New Mexico

Workers' Compensation Administration

Please send request and required records to:

Medical Cost Containment Bureau

Fax: (505) 841-6078

Email: WCA-MCC@wca.nm.gov

US Mail: PO Box 27198, Albuquerque, NM 87125-7198

In person: 2410 Centre Ave SE, Albuquerque NM 87106

Instructions for Utilization Review Submission

Please submit the following information in chronological order:

A copy of all medical reports, test results, notes, referrals, consultations, IME's, FCE's and any second opinions. This should include both hospital and clinic records, as well as any diagnostic test results.

PLEASE DO NOT INCLUDE : copies of billing statements, comments or instructions directed to the reviewer.

If you have any questions,
please contact the Worker's Compensation Administration
Medical Cost Containment Bureau

(505) 841-6000 or toll-free at 1-800-255-7965

NEW MEXICO WORKERS' COMPENSATION ADMINISTRATION

Request for Director's Determination Billing Dispute, Case Management or Utilization Review

PURPOSE OF REQUEST: (check appropriate box)	<i>Billing Dispute:</i>		<i>Case Management:</i>		<i>Utilization Review:</i>	

<i>Date of Request:</i>		<i>WCA No.:</i>		<i>Request Made By:</i>	
-------------------------	--	-----------------	--	-------------------------	--

HEALTH CARE PROVIDER INFORMATION					
<i>Health Care Provider:</i>				<i>Contact:</i>	
<i>Phone:</i>		<i>Fax:</i>		<i>Email:</i>	

PAYOR INFORMATION					
<i>Insurer:</i>				<i>Attorney:</i>	
<i>Adjuster:</i>				<i>Firm:</i>	
<i>Address:</i>				<i>Address:</i>	
<i>Phone:</i>				<i>Phone:</i>	
<i>Fax:</i>				<i>Fax:</i>	
<i>Email:</i>				<i>Email:</i>	
<i>Employer:</i>					

INJURED WORKER INFORMATION					
<i>Name:</i>				<i>Attorney:</i>	
<i>Address:</i>				<i>Firm:</i>	
<i>Phone:</i>		<i>Email:</i>		<i>Address:</i>	
<i>Date of Birth:</i>		<i>Date of Injury:</i>		<i>Phone:</i>	
<i>SS Number:</i>		<i>Currently Working?</i>		<i>Fax:</i>	
<i>Occupation:</i>				<i>Email:</i>	

BILLING DISPUTE INFORMATION			
<i>Amount Billed:</i>		<i>Amount Paid:</i>	
<i>Amount Disputed:</i>			

DESCRIBE REASON FOR REQUEST